

QUT Access Grid Usage Policy

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Section: HPC & Research Support
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1 THE FACILITY

The QUT Access Grid is located on the Gardens Point Campus of QUT in room V713. It is a high-speed internet based communication system that allows two or more groups to collaborate at a distance using rich audio, multiple video streams and a variety of presentation resources (e.g. PowerPoint, visualisations, 3D models).

2 ACCESS

The QUT Access Grid is available to:

- (a) QUT Academic Staff
- (b) QUT General Staff
- (c) Research students (doctoral, masters and honours students)

Visiting academics and other members of the community working with QUT staff should contact the Manager, High Performance Computing and Research Support to discuss the possibility of access.

Organisations external to QUT may request access to the facility, but this will be subject to availability and charges (see below).

Priority will be given to university sessions. QUT research collaboration sessions will be given the highest priority.

3 USER RESPONSIBILITIES

- Usage of the QUT Access Grid is subject to the QUT Information Facilities Rules <http://www.qut.edu.au/admin/mopp/Appendix/append01cit.html> and other relevant university policy.
- People who make regular use of the facility will be required to undertake a familiarisation session.

4 HOURS OF OPERATION

- **Standard Hours** - The Standard Hours of operation of the QUT Access Grid are 8am to 6pm on normal university business days. Thus, usage on public holidays, weekends and, before 8am or after 6pm on any day, is not considered to be within Standard Hours.
- **Out of Hours** - Any usage of the Access Grid outside of the Standard Hours is classified as Out of Hours usage. During Out of Hours periods access cannot be guaranteed, although every effort will be made to accommodate collaborative QUT research sessions.

5 CHARGES

- **Internal University Usage** - No charges apply to the use of the Access Grid for QUT staff and students engaged in genuine university business. This includes those CRCs supported by QUT.
- **External University Usage** - All external Access Grid sessions will be subject to the following charges:

Standard Hours:	\$90.00 per hour
Out of Hours:	\$180.00 per hour

Any additional time required by university staff to support and organise external Access Grid sessions (e.g. testing, set up) will be charged at \$90.00 per hr.

- **Other Charging Agreements** - From time to time the university may commission other charging agreements with particular bodies that include Access Grid usage. In this case, the agreement will override the above.

6 MANAGEMENT

The High Performance Computing and Research Support group manages the QUT Access Grid. This includes:

- (a) Assisting people to use the facility.
- (b) Providing operational support for Access Grid sessions where necessary (i.e. for new users, large sessions where interactive video and audio management is required).
- (c) Booking sessions.
- (d) Providing familiarisation sessions for users.
- (e) Providing online information on the QUT Access Grid.
- (f) Implementing technical upgrades.

Other specialists groups within the Division of Technology, Information and Learning Support (TILS) will be involved as follows:

- (a) **Audio Visual Services** for the provision of support and maintenance related to audio-visual equipment within the facility (e.g. projectors, cameras, microphones, MELT equipment)
- (b) **Network Services** for the provision of support for high speed network requirements to the Access Grid.

Scheduling and bookings will be carried out by the High Performance Computing and Research Support group in collaboration with the Campus Library Manager's Office, Gardens Point - contact Mark Barry (m.barry@qut.edu.au) or the High Performance Computing and Research Support group (qut.itshpc@qut.edu.au or <http://www.its.qut.edu.au/hpc/>).

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